

## **Allow us to assist you with your travel needs.**

Biman Bangladesh Airlines staff are trained to provide quick and efficient check-in. If your travel takes you through Dhaka for a connecting flight, you will be met by representatives to assist you with flight connections upon arrival. If passengers require any special assistance to their departure gates, we will be happy to escort you to the gate.



### **Passengers departing Dhaka should arrive at the airport three hours before departure**

Please contact your departure airport or a local Biman office during reconfirmation to check if check-in times materially differ from our suggested three hours.

### **CHECK-IN**

Plan ahead for your flight, and check in advance the Terminal for your Biman Flight.

### **Tips to help speed your way through Airport formalities:**

\* Report to the Biman Bangladesh Airlines check-in counter on-time

- \* Keep your ticket, passport and visa documents handy
- \* Proceed to the security check point; ensure you are not bringing any prohibited items with you
- \* Keep your passport and boarding pass readily available when entering passenger boarding lounge

### **Check-in counter closes one hour prior to departure**

It is important that you arrive at check-in for your flight On-time. Check-in closes one hour before departure. The boarding gate normally closes 20 minutes prior to departure. This could vary depending on your departure airport.  
**TRAVEL TIP - Always keep your documents handy**

Double check that you have your passport, tickets, and all other necessary documents with you before you leave home to embark on your journey.

### **Airport Lounges:**

Lounge access is available for Biman Business Class passengers. The Maslin Lounge, is located on 2nd floor of Hazrat Shahjalal International Airport. Biman Business Class passengers also have access to airport lounges around the world.

### **Unaccompanied Minor:**

Handling Facilities for Unaccompanied Minor is available both at arrivals and departures with prior request during reservation and fulfillment of traveling conditions.

### **Wheel Chair:**

Wheel Chair facilities are available on both arrivals and departures with prior request at the time of reservation.

### **Transit Passengers:**

A dedicated desk for transit/transfer passengers is available round the clock for Biman & Customer Airlines at Hazrat Shahjalal International Airport.

More Details Please visit [Biman Bangladesh Airlines Commercial Website.](#)